



DTC User Guide

Diabetes Treatment Center

The following screenshots are from an Android Device

Installing the application

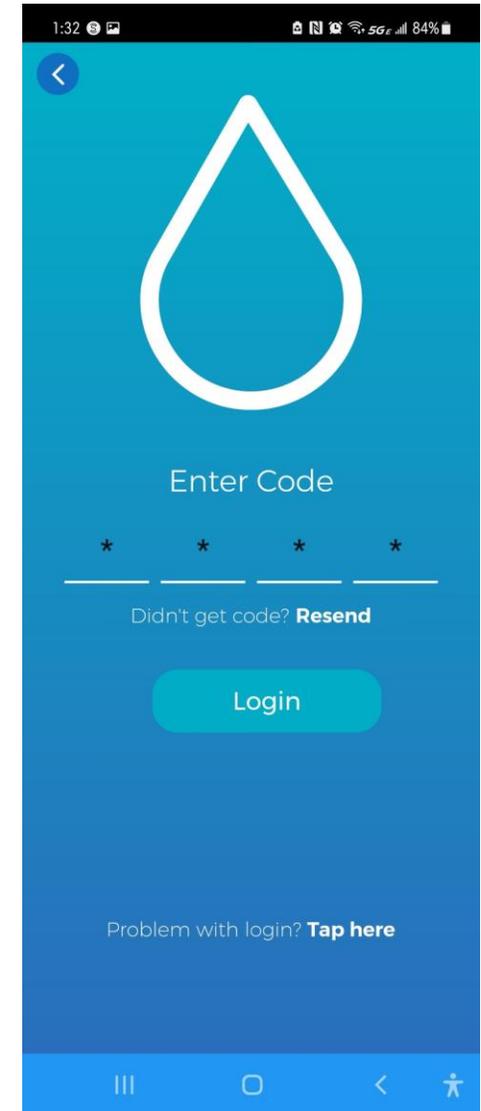
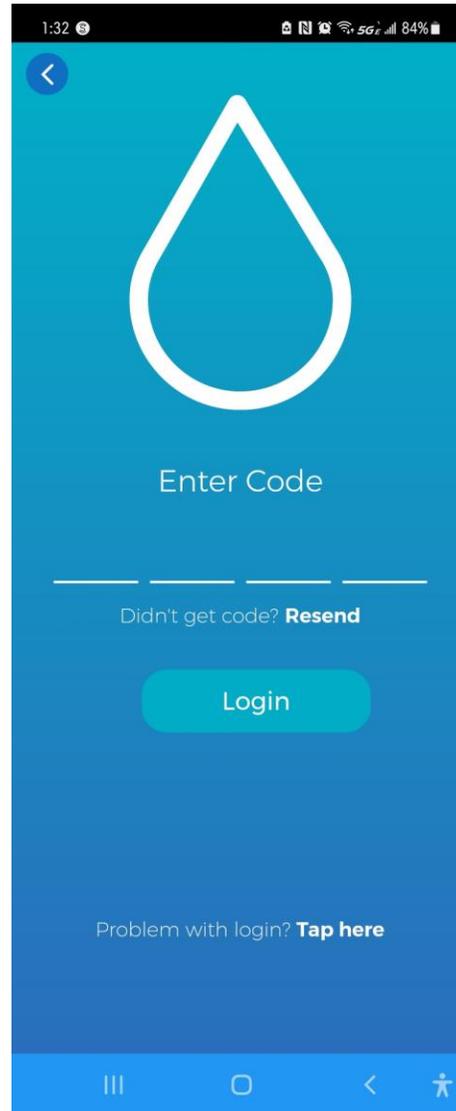
To begin on your Android and iOS device, the DTC application can be found in the [Google Play Store](#) and in the [Apple Store](#).

Find the application on your list of apps or on your home screen.



Logging On

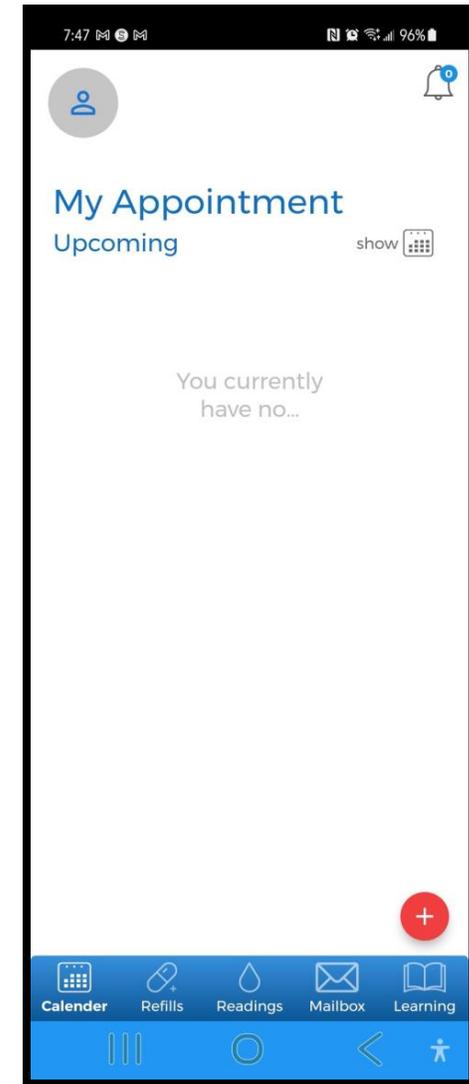
Upon installation, when you open the application, after a successful log in, you will be led to the homepage.



Appointments

Once you log in, you will be directed to the appointment page.

- To make appointments, tap the plus sign on the bottom right  and you'll be able to see **New Request**



Appointments

A drop down for you to choose from as shown in the following screenshots.

- Medical
- Nutrition
- Education
- Pharmacy
- Pump Training
- Continuous Glucose Monitoring
- Tele-Visit

Select Request Type, Select Date and Comments to create an appointment

7:49 96%

New Request

Please select desired date for your appointment

Select request type

Select Date

Comments

Submit

Calendar Refills Readings Mailbox Learning

This screenshot shows the 'New Request' form. At the top, there is a back arrow and a notification bell. The title is 'New Request' with a subtitle 'Please select desired date for your appointment'. Below this are three input fields: a dropdown menu for 'Select request type', a date picker for 'Select Date', and a text area for 'Comments'. A 'Submit' button is located at the bottom of the form. The bottom navigation bar includes icons for Calendar, Refills, Readings, Mailbox, and Learning.

7:49 96%

New Request

Please select desired date for your appointment

Medical

Nutrition

Education

Pharmacy

Pump training

Continuous glucose monitoring

Tele-Visit

Calendar Refills Readings Mailbox Learning

This screenshot shows the 'New Request' form with the dropdown menu expanded. The list of request types includes Medical, Nutrition, Education, Pharmacy, Pump training, Continuous glucose monitoring, and Tele-Visit. The rest of the form and navigation bar are identical to the previous screenshot.

Appointments - Example

1:33 [status icons] 5G 84%

< [notification icon]

New Request

Please select desired date for your appointment

Education ▾

[calendar icon] 12 - 8 - 2021

8:30 AM - 11:30 AM

11:30 AM - 2:30 PM

2:30 PM - 4:30 PM

Checking in with School Counselor

Submit

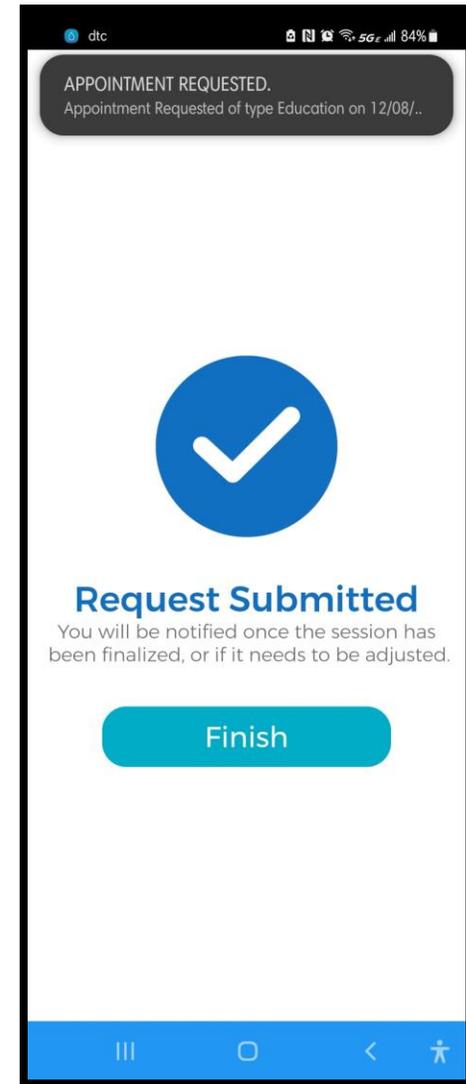
Calendar Refills Readings Mailbox Learning

[home] [back] [user icon]

Detailed description: This is a mobile application interface for scheduling an appointment. The screen is titled 'New Request' and prompts the user to 'Please select desired date for your appointment'. It features a dropdown menu for 'Education', a date picker set to '12 - 8 - 2021', and three time slot options: '8:30 AM - 11:30 AM', '11:30 AM - 2:30 PM' (which is selected with a blue square), and '2:30 PM - 4:30 PM'. Below the time slots is a text input field containing 'Checking in with School Counselor'. A prominent blue 'Submit' button is located at the bottom of the form. The bottom of the screen shows a navigation bar with icons for 'Calendar', 'Refills', 'Readings', 'Mailbox', and 'Learning', and a system navigation bar with home, back, and user icons.

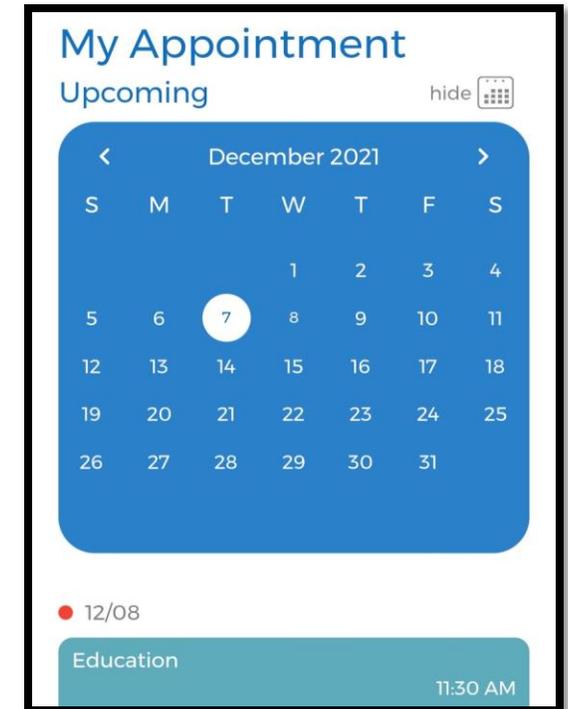
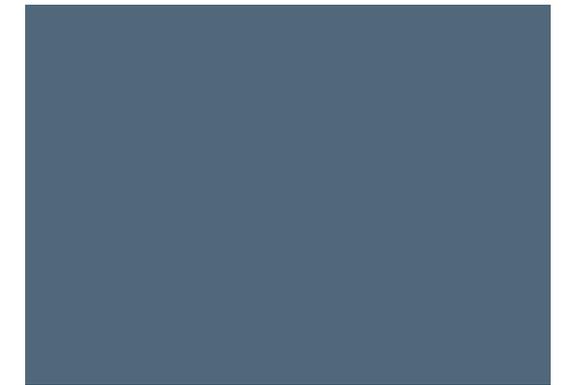
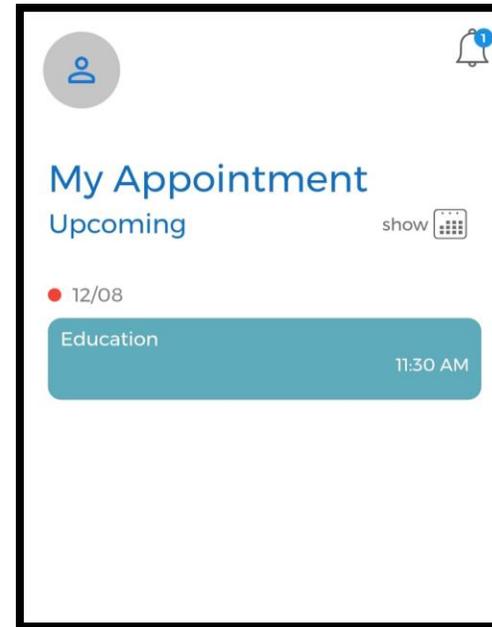
Appointments

After the appointment has been created, you will receive a notification that your request was submitted. Appointment details will be listed in the upper right corner under the bell icon.



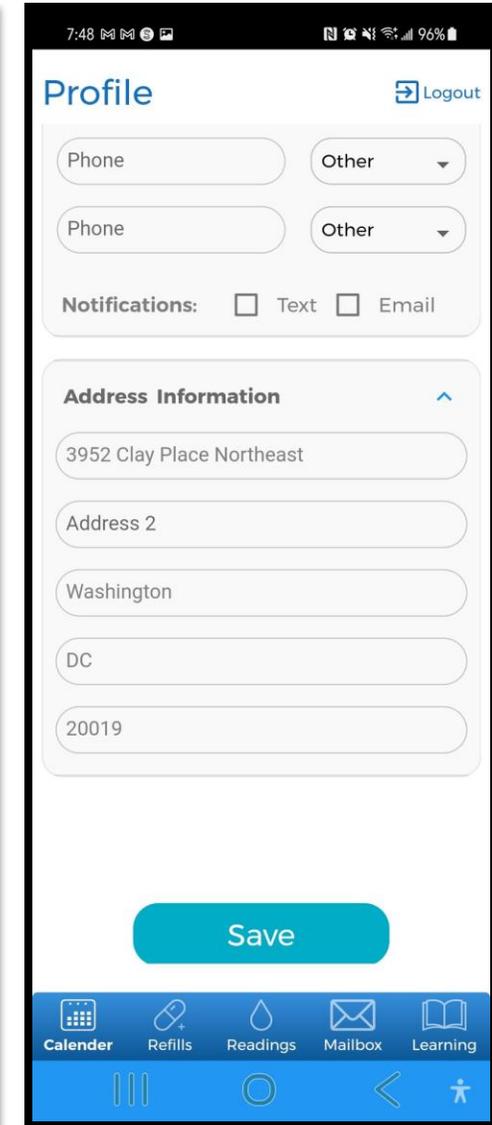
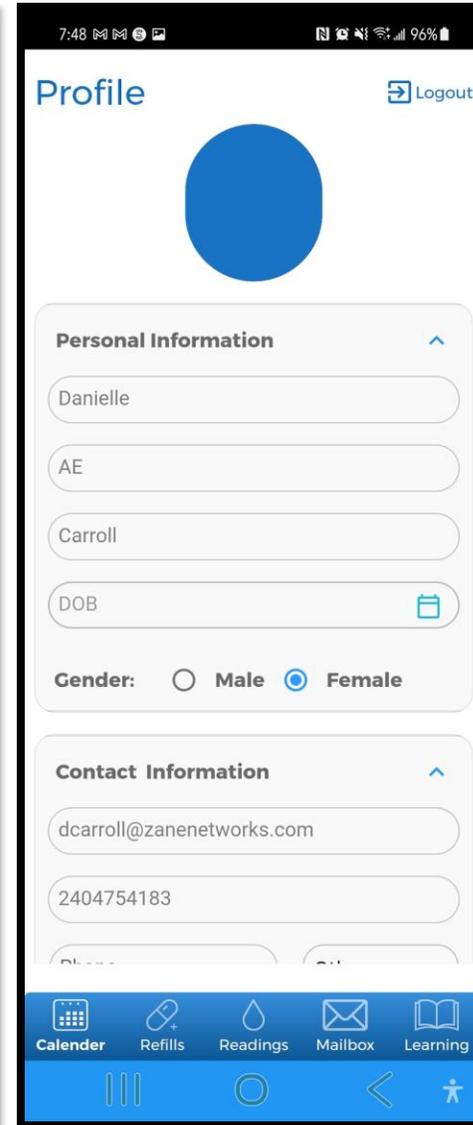
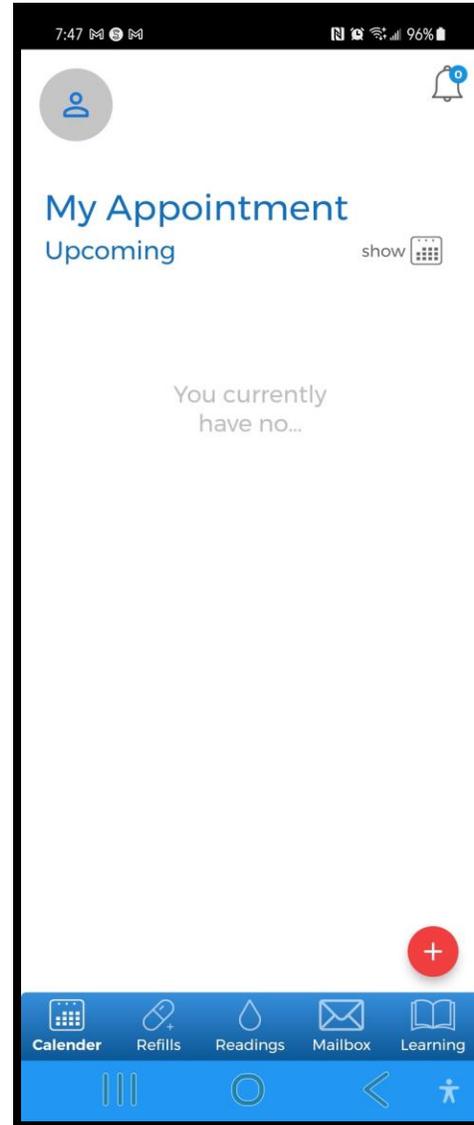
Appointments

- After the appointment has been created, you can see your appointment listed on the calendar tab / homepage.
- You can also see the appointment, in Calendar view.
- When it's time for your appointment, you will be able to log on to the appointment 15-30 minutes before the designated appointment time. Once logged in, you can begin with your appointment.

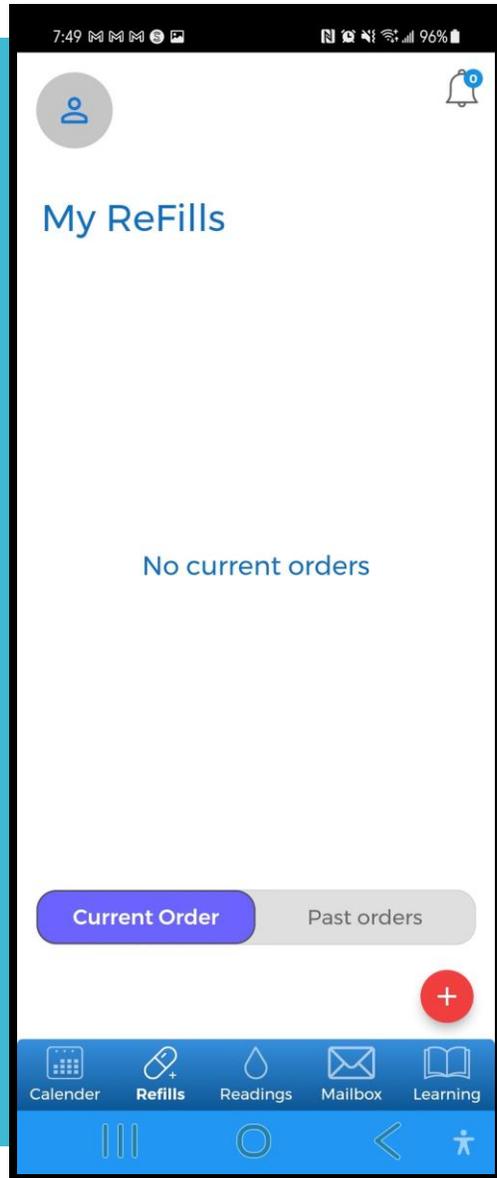


Profile

Patients can edit their profile by clicking on the person icon in the upper left corner. You can upload a picture and add your personal information to complete your profile.

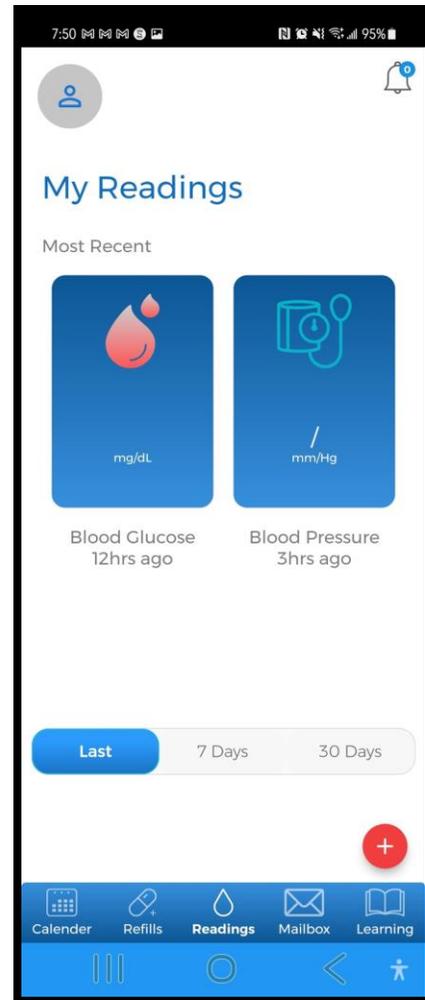


Refills



You can request refills by tapping the red plus sign in the bottom right corner. Your past refills will appear under the past orders tab.

Readings



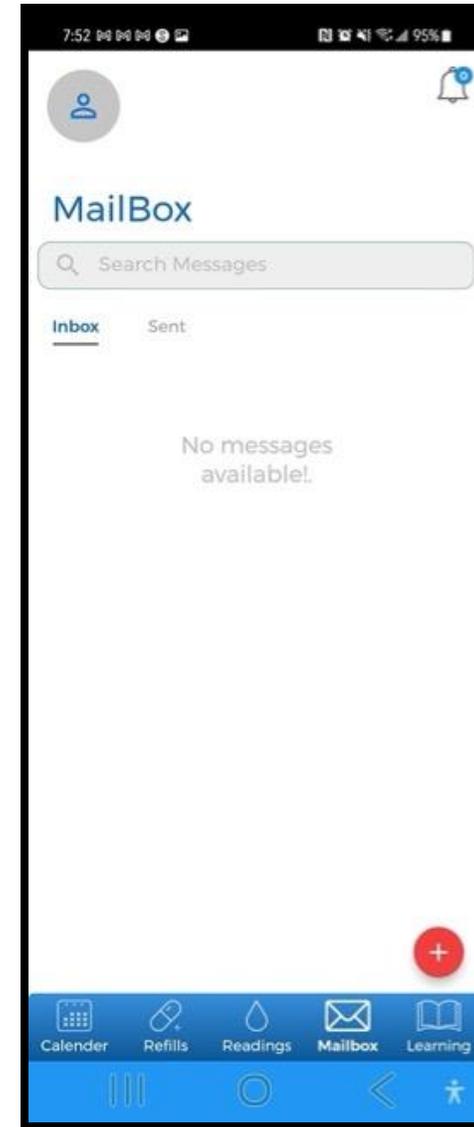
In the Readings section, you can upload your blood glucose and/or blood pressure readings. You can also view your previously recorded readings (for the previous 7 or 30 days).



Mailbox

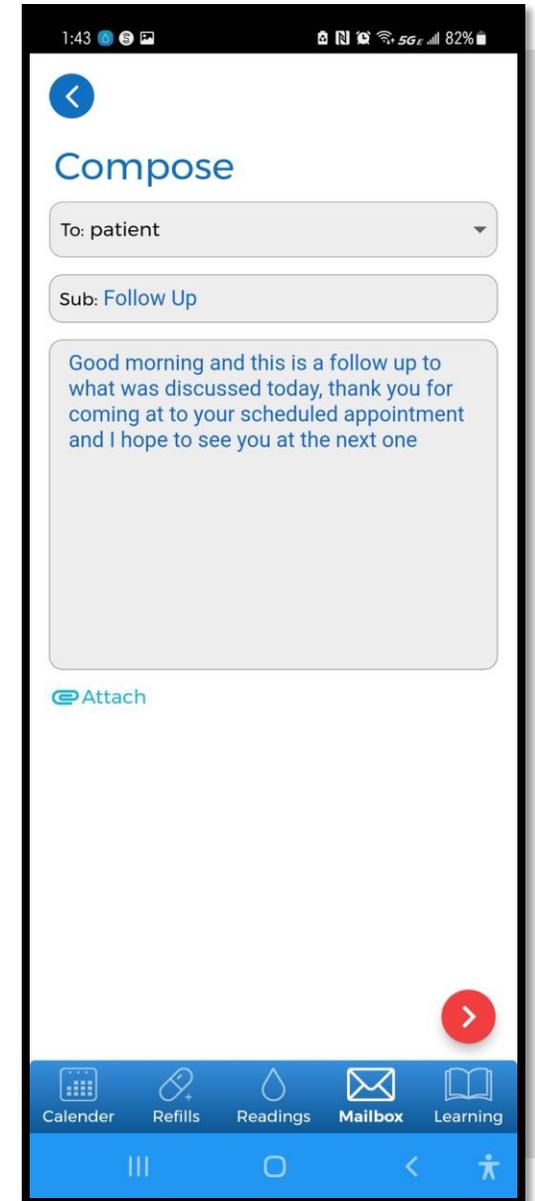
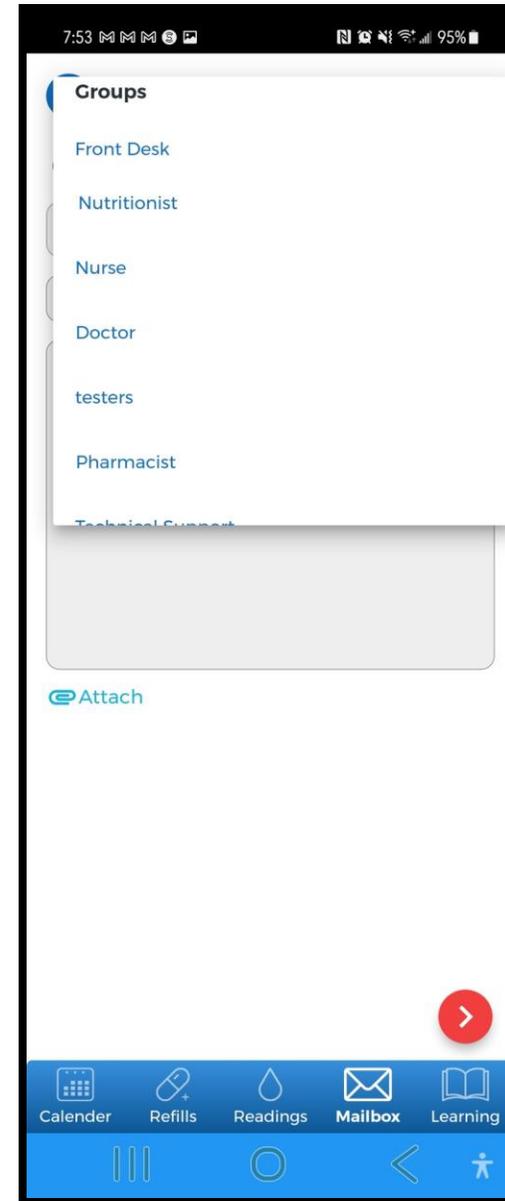
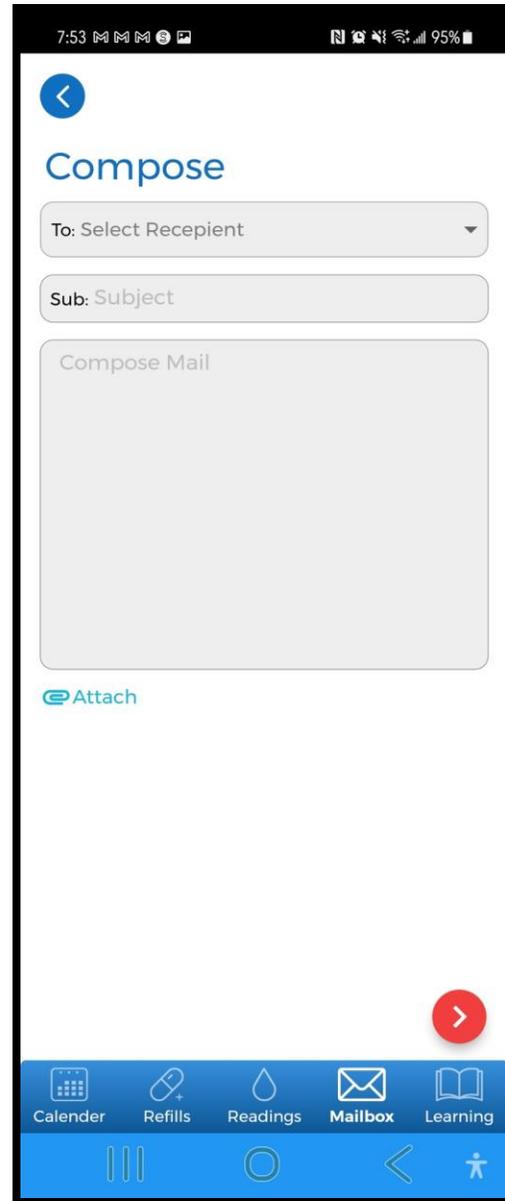
In the Mailbox section you can send and receive messages securely within the application.

To compose a message, select the red plus sign on the bottom right.



Mailbox

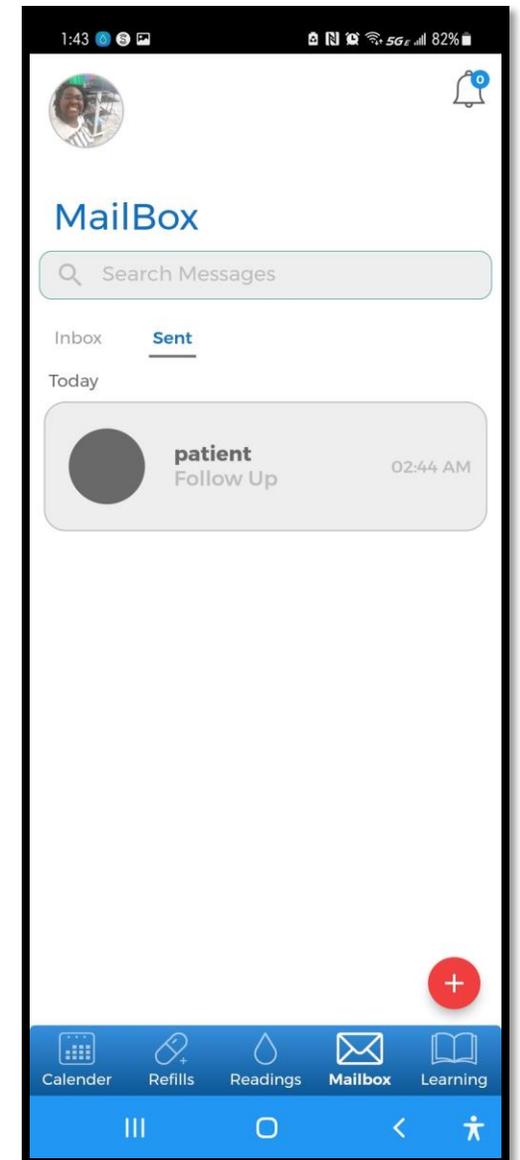
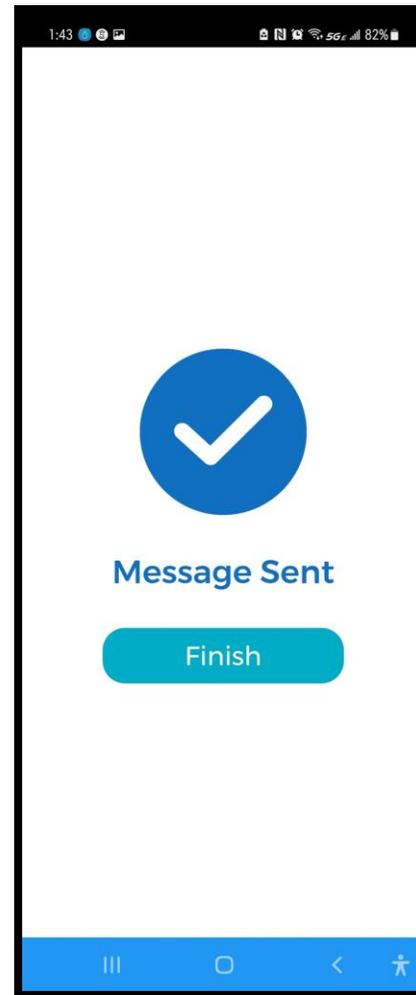
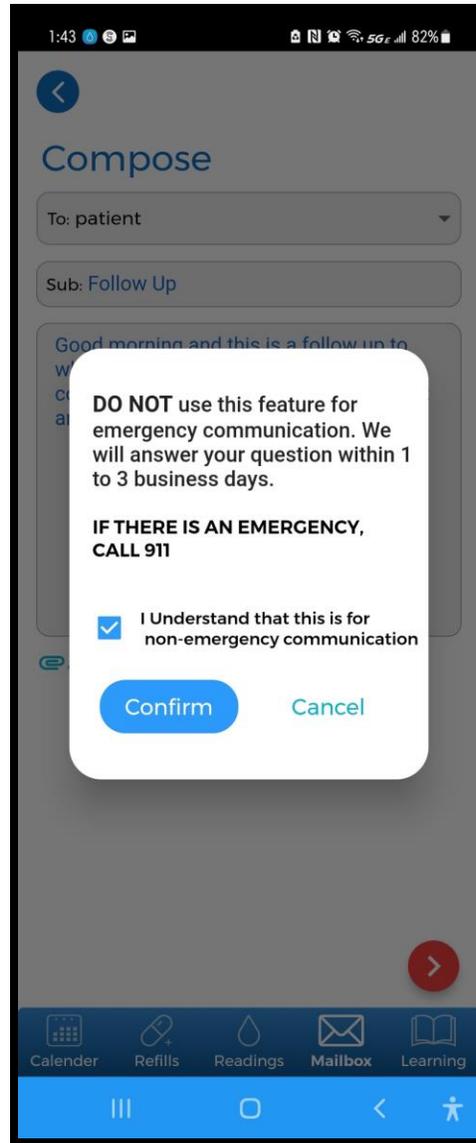
When you compose a message, you can send it to a group or an individual. You are also able to attach an image or a file using the paperclip icon.

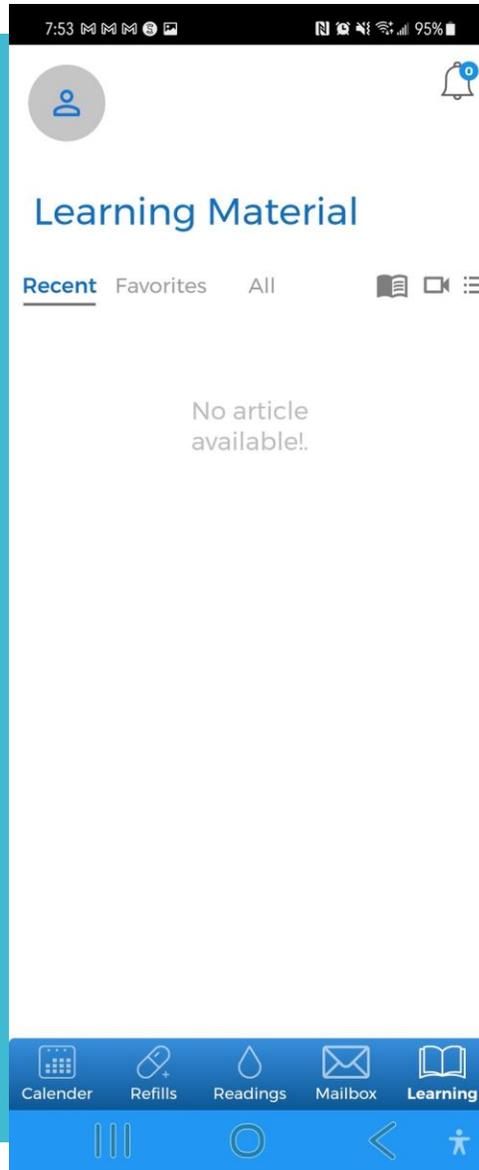
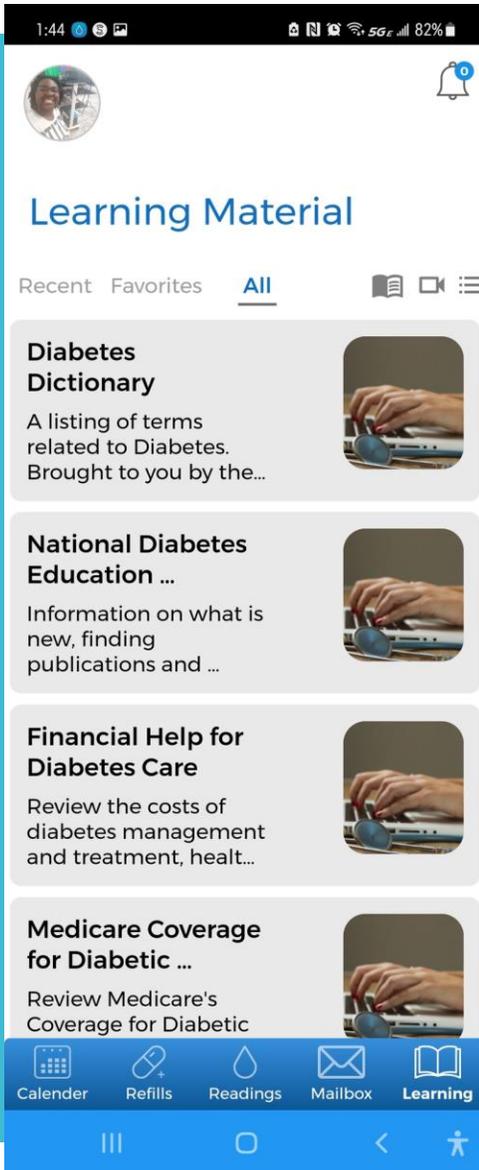


Mailbox

As a reminder, do not use the Mailbox function for emergencies.

The app will notify you once a message is sent.



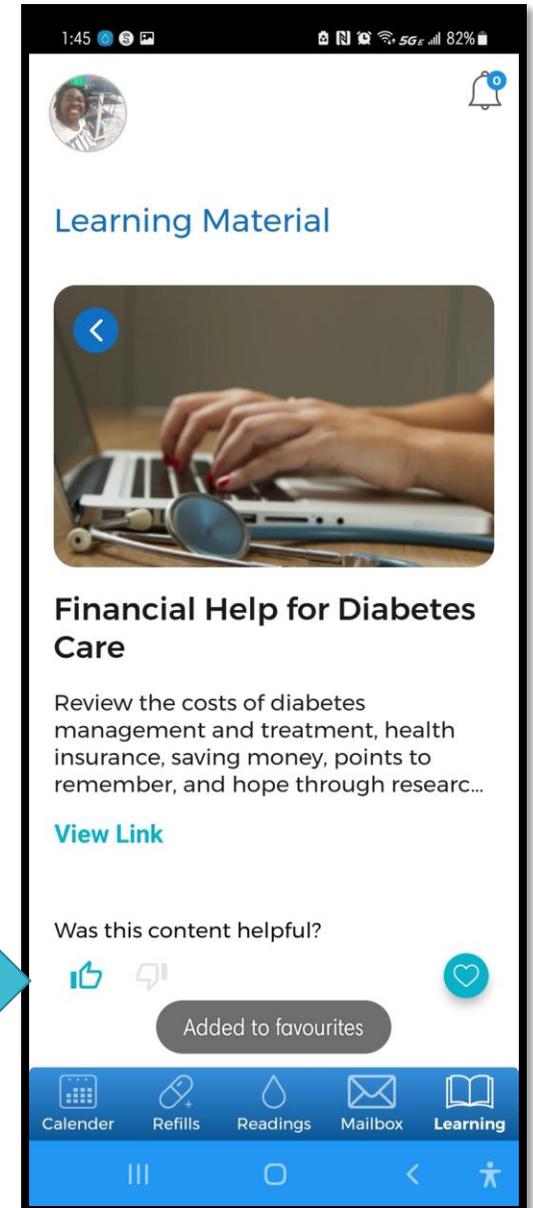
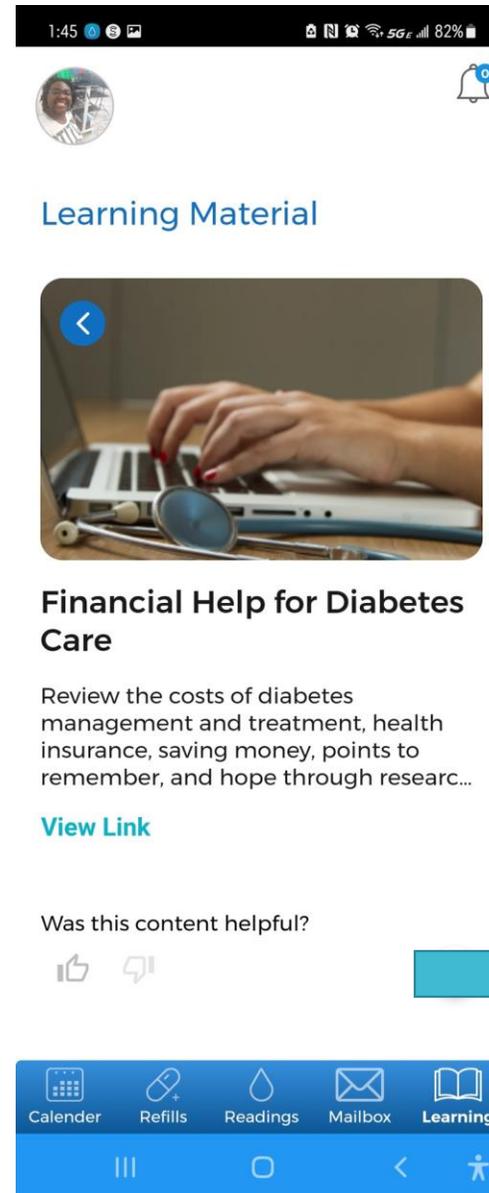


Learning Material

DTC offers learning materials for app users. View recent articles and select important articles to keep under your favorites' tab.

Learning Material

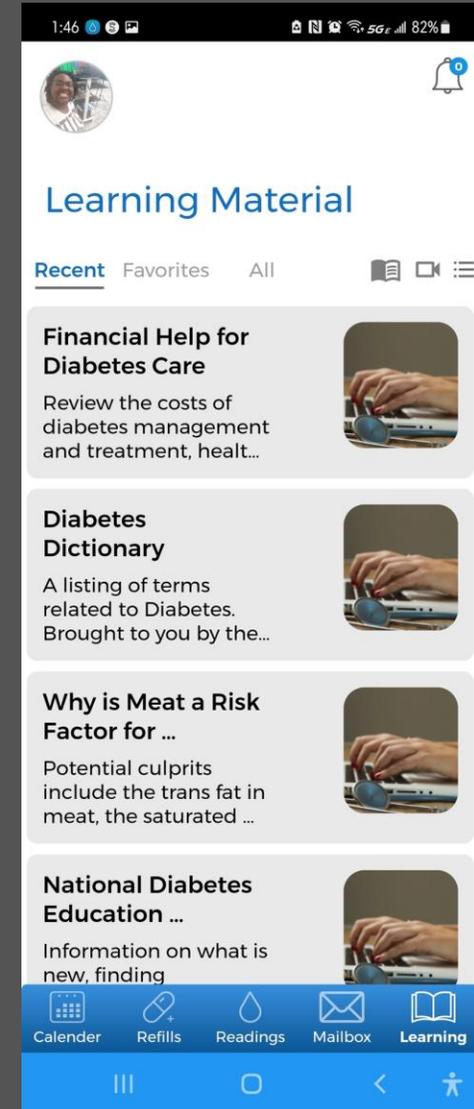
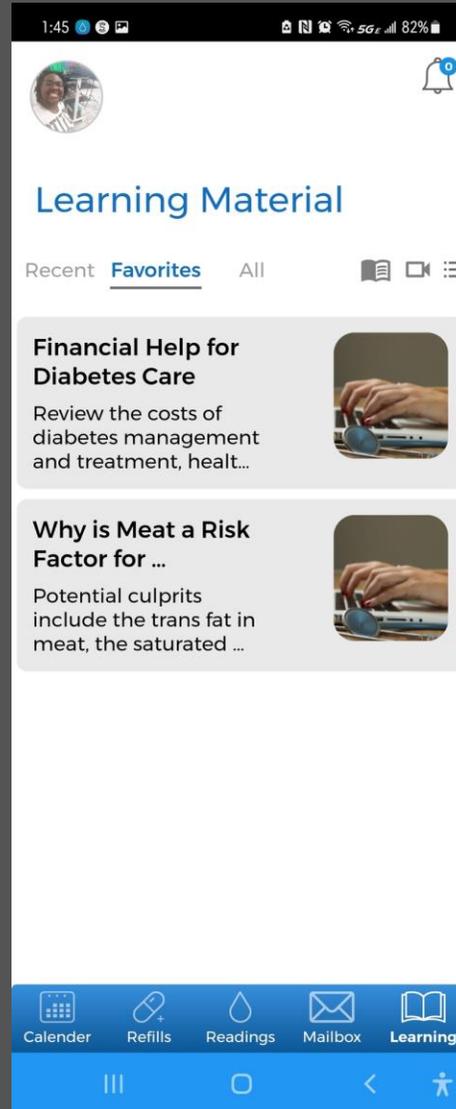
To designate an article as a favorite, click on the heart icon. Or you can simply like an article if you find it useful by clicking on the thumb's up icon.

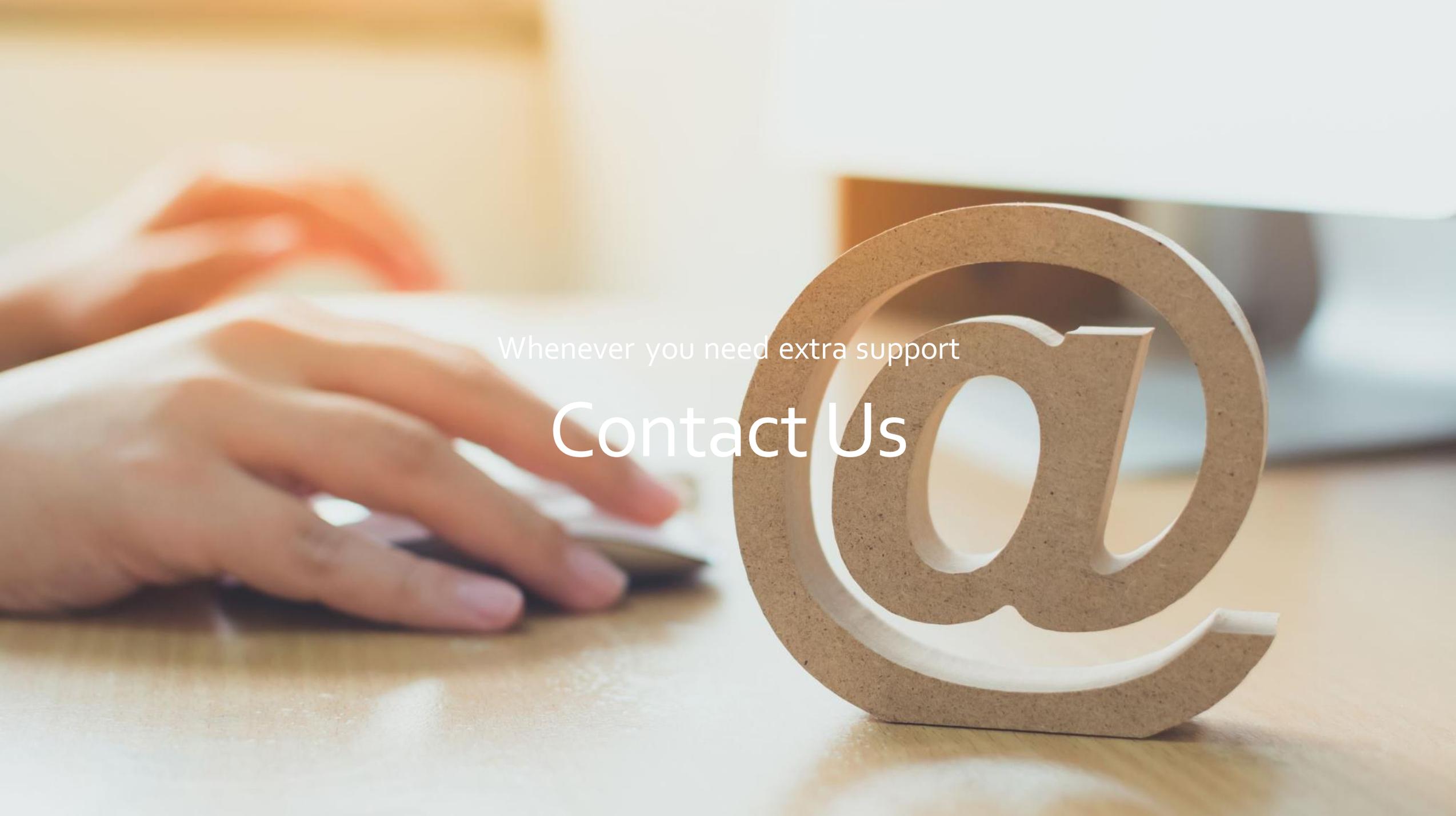


Learning Material

Recent articles will appear after you select an article to read.

Favorite articles will be listed under the favorites tab.



A close-up photograph of a person's hand using a computer mouse on a wooden desk. In the foreground, a large, three-dimensional '@' symbol made of cardboard stands upright. The background is softly blurred, showing a computer monitor and other desk items.

Whenever you need extra support

Contact Us